

Michael O'Loughlin

VLE Developer at Edinburgh Napier University

Summary

Particular strengths and qualifications in Information Technology. Well developed interpersonal skills and experience in direct dealing with clients. My current objective is to strengthen my experience in web-based systems development which I enjoy. My long term goal has always been to take the experience I have and work in the I.T industry in other countries.

Specialties

- Computer languages: JAVA, PHP, HTML, CSS, SQL
 - MS Project 2007 Intermediate accreditation
 - Proficient in MS Office Suite, SharePoint, MS SQL Server Business Intelligence suite
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Experience

VLE Developer at Edinburgh Napier University

April 2012 - Present (6 months)

HR Systems Adviser at Edinburgh Napier University

March 2011 - April 2012 (1 year 2 months)

Assisting the HR Systems & Improvement Manager, providing support to all system users in addition to carrying out ongoing technical maintenance of the HR/payroll system and other HR systems. Assisting in the timely implementation and ongoing development of the HR information system (Midland Itrent) maximizing system functionality to enhance on-line provision of services for both employees and managers including self service, and timely and accurate management information. Providing support and advice for the effective delivery of front line services, develop and run Management Information reports to ensure the needs of our customers are met.

IT Helpdesk Assistant at Edinburgh Napier University

August 2010 - March 2011 (8 months)

- Providing first line technical support to both students and staff of Edinburgh Napier University across four campuses.
- Providing support with Windows & MAC based Operating Systems.
- Student Network Profile & Printer maintenance.

Business Systems/Project Management placement at Edinburgh Napier University

September 2008 - June 2010 (1 year 10 months)

- Supporting the PMO in the monitoring and administration of Technical projects including Applications and Infrastructure development.
- Adopting PRINCE2 Project Management Methodology.

- Upkeep and Development of the Project Management SharePoint sites.
- Supporting Project Management and Business Analysis activities within key C&ITS Development projects, e.g., Change Management, Data Definitions, and Management Information.

Technical Production Operator at Northern Beverages

June 2004 - August 2007 (3 years 3 months)

Operating sophisticated bottle production machinery.

Troubleshooting minor machine problems and then repair them to reduce production downtime.

Skills & Expertise

Business Objects

SharePoint

HRIS

User Acceptance Testing

Change Management Communications

Information Management

SSRS

MS Project

Workflow Design

Education

Napier University

BSc (Hons) Information Technology, Computing, 2007 - 2011

North Regional College

HND, IT Software Development, 2005 - 2007

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[Contact Michael on LinkedIn](#)